

CAFFI CARIAD VOLUNTEER ROLE

Caffi Cariad is our hospice-based café with seating for 50. The café is open every day from 9.30am to 4.00pm. We serve tasty home cooked food, with a varied menu of breakfasts, lunches, afternoon teas, fresh cakes, snacks, daily specials, Paninis and hot and cold drinks. There is NO cooking or food preparation required with this role. We provide a uniform, offer free onsite parking and discounted menu. The shifts are a minimum 2 hours in duration and some volunteers do stay longer.

TASK DESCRIPTION

- To provide a warm and welcoming atmosphere for our customers.
- To ensure the tables and surrounding areas are clean and tidy.
- To take customer's orders, serve food and drinks (once the relevant training is completed).
- To load and unload the dishwasher. (Volunteers aged 16+).

Additional training is optional for the TILL and coffee machine. (Volunteers aged 16+).

YOUNG VOLUNTEERS

Duke of Edinburgh Awards, Welsh Bacc and college students are welcome.

PERSONAL SPECIFICATION FOR CAFÉ VOLUNTEERS

- Follow all Health & Safety requirements
- Accuracy and attention to detail.
- Good communication skills.
- Team player.
- Self-awareness and ability to use initiative.
- Good understanding of equality and diversity.

ADDITIONAL REQUIREMENTS

- To ensure in all circumstances that you represent St Kentigern Hospice in a positive light.
- The above is indicative of the tasks required and will change from time to time in consultation with the volunteer and in line with service needs.

- All duties to be carried out in accordance with the law, Hospice philosophy, policies and procedures and in the spirit of fairness, equality and other professional guidelines.